

At Namale, every detail of your stay is thoughtfully curated. Should you require any assistance, our dedicated team is just a call away.

Reception | 6:00am – 10:00pm | Dial 101

Your central connection for island transport via our Bula Cart, coordination with resort departments, or personalized guest support.

Evening Security | 10:00pm – 6:00am | Dial 101

Discreet overnight assistance, including Bula Cart service and any after-hours needs.

Concierge | 8:00am – 6:00pm | Dial 102

Let us tailor your time in Fiji—whether arranging bespoke land and sea adventures, scuba diving, cultural excursions, or coordinating onward travel.

In-Room Dining | 7:00am – 9:00pm | Dial 126

Savor our chef-curated selections from the comfort of your bungalow: breakfast offerings, coffee, tea, fresh juices, light bites, pizzas, and island desserts.

Namale Spa | 9:00am – 5:00pm | Dial 129

Escape to serenity. Explore our award-winning treatments including massages, facials, body wraps, wellness therapies, manicures, pedicures and more. The final appointment time is at 4:30pm. For an unforgettable oceanside massage timed to the setting sun, pre-book the Sunset Bliss or Moonlight Magic—signature oceanside couples' treatments, offering an unforgettable sensory escape in paradise.

Medical Assistance | Available 24/7 | Dial 101

For any health concerns, our team is here to ensure your peace of mind and will coordinate with local providers as needed.

Urgent Needs | Dial 113

Direct access to the General Manager's residence for any pressing matters.

